

TERMS AND CONDITIONS

1. The rates are based on the negotiated available prices at the time of costing and are subject to availability at the time of booking.
2. Final rates will be quoted on confirmation of services.
3. Rates are only valid for the dates specified in offers. In case of changes in dates or number of persons the rates may vary.
4. Rates may vary during Public Holidays, hence a supplements may apply.
5. If your dates of stay coincide with any event / exhibition then a high season surcharge may be applicable.
6. Normal check-in time at hotels is between 1400hrs and 1500hrs and check-out time is between 1000hrs and 1200hrs.
7. Magical Skies is not holding any reservations. All services are subject to availability and confirmation when the booking is requested.
8. Once reservations are confirmed and you amend / cancel the same then a cancellation charge may be applicable as per the specific terms & conditions.
9. Requests like – early check-in / late check-out, interconnecting / adjoining, smoking / non-smoking will all be on request and cannot be guaranteed in advance.
10. Rates for higher / lower category hotels or rooms available on request.
11. Flight bookings will be subject to availability at the time of booking.
12. Flight offer is not applicable on top of other tactical offers in the market directly from the airline.
13. Flight discount are valid on the base fare of the ticket and excludes taxes.

Cancellation/No Show & Amendments for holiday packages:

1. All reservations, cancellations and/or amendments must be made in writing to Magical Skies.
2. The individual hotel/resort/camp reserves the right to accept name changes for individual travelers, travelers within tour groups as well as tour group name changes.
3. Cancellation fees covered by this Agreement apply as per the below cancellation policy or as per the specific policy on the offer for hotel/resort/camp whichever is higher:
 - 60 – 30 days prior to the arrival date, 45% charge applies on the entire booking value
 - 29 – 21 days prior to the arrival date, 55% charge applies on the entire booking value
 - 20 – 14 days prior to the arrival date, 75% charge applies on the entire booking value
 - 13 days or less prior to the arrival date and no shows, 100% charge applies on the entire booking value

Cancellation/No Show & Amendments for flight bookings:

1. Flight cancellation charges, change of reservation and refund charges will be as per airline policy
2. Where refunds for the flight tickets are allowed, the refund will be applied for by Magical Skies and will be refunded to KCB once it has been received back from the airline.